



Pure Spa

HOW TO SPA



SPA APPOINTMENT

In order to optimize your wishes, please arrange your appointment before arriving. (For external appointments, please confirm with credit card.)

ARRIVAL AT PURE SPA

Please arrive at Pure Spa at least 15 minutes before the beginning of your treatment to familiarize yourself with the SPA area and to enjoy a cup of freshly-prepared tea. Treatments start and end on time in order not to delay the following guests.



MEDICAL PRECAUTIONS

Please inform us in case of high blood pressure, heart problems or other physical problems and diseases or pregnancy so that we can recommend specially adapted treatments.

SPA CLOTHING

Towel, bathrobe and flip-flops are at your disposal. For the guests of our hotel, we recommend to use bathrobe and flip-flops found in the hotel room. Our dressing rooms are equipped with shampoo, hair conditioner and shower gel. We propose to put on underwear or swimsuit under the bathrobe. Of course, disposable underwear for women and men is available. Our therapists are asked to cover you adequately during the treatment. (Without fitness-clothes, the access of the fitness area is not allowed. Ideal fitness clothes are T-shirt and comfortable trousers or shorts and sneakers.)



SAUNA AND STEAM-BATH

In the basement, Pure Spa disposes of a sauna and a steam bath. Before sauna or steam-bathing remember to take an adequate amount of liquid and to consider the usual health precautions. Don't forget to cover yourself with towel or bathrobe in the relaxation area.

AFTER TREATMENT

It is essential to drink water or tea in an adequate amount after your treatment. Take a time out before you continue the relaxation treatment to really enjoy your SPA experience.



CHILDREN

Children from 12 years are welcomed in our SPA daily between 09.00 and 21.00 and have to be accompanied by an adult. Please don't forget that you are responsible for the well-being of your child and that they should show consideration for the other guests.

CANCELLATION FEE

The cancellation fee is 50% of the cost of treatment in case you cancel the treatment less than 12 hours before the agreed appointment. Reservations are valuable until 15 minutes after the agreed appointment. The treatment is reduced by the amount of delayed time. Nevertheless the complete price is due. Guests arriving later than 15 minutes after the appointment or not arriving at all without prior cancellation have to pay full treatment fee.



PREPARATIONS

For our male guests we recommend to have a shave the day of the facial treatment in order to obtain best results. For our female guests it is not advisable to shave the legs before a body treatment or a peeling.

VALUABLES

Our reception is equipped with safe which we highly recommend for the keeping of your valuables. In any other case we are not liable for your valuables and money.



SPA ETIQUETTE

Please turn off your mobile phone as well as electronic devices for not disturbing the calm atmosphere. PURE SPA is a non-smoker and non alcoholic area. The hotel management reserves the right to deny guests the access to the SPA area when clothing or behaviour are not adequately.

VOUCHERS

Do you want to make a present to someone close to you or one of your beloved ones for a special occasion as Christmas or birthday? We have the perfect present for you! Just offer relaxation...



DAY-AND OVERNIGHT-PACKAGES

We offer a superb choice of SPA packages and are pleased to arrange an individual SPA Event tailored to your special wishes.